

SCRATCH & WIN – EB GAMES AUSTRALIA PROMOTION

TERMS AND CONDITIONS

Permits: NSW: **LTPS/19/36511**, ACT: **TP19/03816**, SA: **T19/1218**

1. The “Scratch & Win – EB Games Australia Promotion” (“**Promotion**”) is conducted by Electronics Boutique Australia Pty Limited (ABN 50 077 681 442) of 25 Backhouse Place, Eagle Farm QLD 4009 (“**Promoter**”).
2. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this Promotion is deemed acceptance of these Terms and Conditions by each Entrant.
3. Entry is open to Australian residents aged 16 years and over. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this Promotion.
4. The directors, management and employees (and their immediate family) of the Promoter, its related entities, related bodies corporate or franchisees, printers, suppliers, providers, software providers and developers, and agencies associated with this Promotion are ineligible to enter the Promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. Promotion commences at 12:01am AEST on 15/08/19 and closes at 11:59pm AEST on 08/09/19 (“**Promotional Period**”).
6. To be eligible to enter for the chance to win an instant prize, individuals must, during the Promotional Period either: (a) Spend \$40 or more in a single transaction at an EB Games Store towards products in stock; or (b) Place a preorder on a product at an EB Games Store (“**Qualifying Purchase**”). Upon making a Qualifying Purchase individuals are eligible to receive a promotional instant win ticket (“**Ticket**”). If a Ticket is not automatically handed to an individual upon making a Qualifying Purchase, it is the individual’s responsibility to request one. Entrants are eligible to receive one (1) Ticket per day per Qualifying Purchase type, regardless of how many Qualifying Purchases are made in that single day. Payments towards laybys are not considered a Qualifying Purchase until the layby is finalised and collected in-store. In-store Qualifying Purchase must be made between 12:01am (local time) on 15/08/19 and 11:59pm (local time) on 08/09/19 (inclusive).
7. Non-winners can enter the unclaimed prize draw for any Instant Win Prizes (as defined below) that are won but remain unclaimed by visiting scratchandwin.ebgames.com.au, following the prompts to the unclaimed prize draw entry page, inputting the requested details and submitting the fully completed entry form during the Promotional Period. Unclaimed prize draw entrants must retain their original Ticket/s and Qualifying Purchase receipt/s for all entries as proof of purchase. Failure to produce the original Ticket/s and Qualifying Purchase receipt/s for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of all of an entrant’s entries and forfeiture of any right to a prize.
8. Tickets will be distributed by the Promoter (or its nominated agents) to participating EB Games Stores based on reasonably anticipated demand. Tickets may not be available in all EB

Games Stores at all times during the Promotional Period. The Promoter accepts no responsibility for Tickets being unavailable at an EB Games Store during the Promotional Period.

9. Entrants must scratch the Ticket to reveal whether or not they have won an instant prize. Each winning Ticket will contain an 8-digit alphanumeric unique code listed to the left of the 'Redeem By' date on the bottom of the Ticket. There are two (2) types of winning Tickets:
- (a) "Instant Win Deal Prize" Tickets; and
 - (b) "Instant Win Prize" Tickets.
10. Multiple entries permitted, subject to the following: (a) only one (1) entry permitted per Qualified Purchase; and (b) each entry must be submitted separately and in accordance with entry requirements.

Instant Win Deal Prize Tickets

11. There are eight (8) possible Instant Win Deal Prizes to be won on an Instant Win Deal Prize Ticket, as listed in the schedule below ("**Instant Win Deal Prize**"). Instant Win Deal Prizes are subject to the additional conditions set out in the schedule below.

Instant Win Deal Prizes

Quantity	Prize	Value (each)	Value (total)	Additional Prize T&Cs
50000	30% off PO Games & Accessories	\$50.00	\$2,500,000.00	Excludes hardware and devices. Maximum Discount \$50. Not to be combined with any other offer. Conditions apply. See staff for details. Expires 6 October 2019
50000	Double Trade Credit	\$50.00	\$2,500,000.00	EB Trade Policy applies. Not to be combined with any other offer. Valid up to a maximum of \$50 Extra Trade Credit. Excludes Hardware and Devices. Expires 6 October 2019. See staff for details.
225000	25% Extra Trade Credit	\$50.00	\$11,250,000.00	EB Trade Policy applies. Not to be combined with any other offer. Valid up to a maximum of \$50 Extra Trade Credit. Excludes Hardware and Devices. Expires 6 October 2019. See staff for details.
225000	15% Off PO Games & Accessories	\$50.00	\$11,250,000.00	Excludes hardware and devices. Maximum Discount \$50. Not to be combined with any other offer. Conditions apply. Expires 6 October 2019. See staff for details.
30000	Any Pop! Vinyl \$12	\$7.00	\$210,000.00	Valid on all in stock 9.5cm Pop! Vinyls only. Max discount of up to \$7. Expires 15 September 2019. See staff for details.
30000	Any Trading Card Booster Pack \$4	\$3.00	\$90,000.00	Valid on in stock trading cards with a RRP of \$7 or less. Stock may vary. Max discount of up to \$3. Expires 15 September 2019. See staff for details.
10000	Any T-Shirt \$10	\$15.00	\$150,000.00	Valid on in stock t-shirts only. Designs may vary. Max discount of up to \$15. Expires 15 September 2019. See staff for details.
10000	Any pair of socks \$5	\$4.00	\$40,000.00	Valid on in stock socks only. Designs may vary. Max discount of up to \$7. Expires 15 September 2019. See staff for details.

12. To claim an Instant Win Deal Prize, entrants must surrender their winning Instant Win Deal Prize Ticket received during the promotional period, in-store to a member of staff at an EB Games Store before the redeem by date as noted on the ticket. It is each winner's responsibility to ensure they claim their Instant Win Deal Prize within the specified time frame as noted on the Ticket. Instant Win Deal Tickets that are not claimed in the time and manner specified in these Terms and Conditions will be deemed forfeited. No compensation will be

payable if an entrant is unable to claim an Instant Win Deal Prize as stated for whatever reason.

Instant Win Prize Tickets

13. Instant Win Prize Tickets will have the chance to win one of the prizes listed in the schedule listed below (“**Instant Win Prize**”). Instant Win Prizes are subject to the additional conditions set out in the schedule below.

Instant Win Prizes

Quantity	Prize	Value (each)	Value (total)	Additional Prize T&Cs
10	PlayStation 4 1TB Days of Play Console	\$449.00	\$4,490.00	Each PlayStation 4 1TB Days of Play Console Prize consists of one (1) x PlayStation 4 1TB Days of Play Console, and is valued at \$449.00 Prize winners will be responsible for any associated costs using this console, including by not limited to, internet and PlayStation Plus subscription.
100	Call of Duty Black Ops 4 Digital Game	\$149.95	\$14,995.00	Each Call of Duty Black Ops 4 Digital Game Prize comprises of one (1) x Call of Duty®: Black Ops 4 - Digital Deluxe download code, and is valued at \$149.95. Game rated MA15+ Game code will be emailed to prize winners. Full game requires PlayStation®Plus subscription to access online multiplayer. Prize winners will be responsible for any associated costs to download the game, including by not limited to, internet and PlayStation Plus subscription. Download of this product is subject to the PlayStation Network Terms of Service and our Software Usage Terms plus any specific additional conditions applying to this product.
1	Control VIP Gaming Pack	\$749.00	\$749.00	Control VIP Gaming Pack Prize comprises of one (1) x Control t-shirt, Control Baseball Cap, Federal Bureau of Control Kit (FBC Notebook, NDA, Surveillance Photographs, Crystal 2D USB and FBC Agent Badge), PlayStation 4 1TB Pro Console, and is valued at \$749.00.
20	Kingdom Hearts 3 PS4	\$99.95	\$1,999.00	Each Kingdom Hearts 3 PS4 Prize comprises of one (1) x Kingdom Hearts 3 PS4 game, and is valued at \$99.95. © Disney. © Disney/Pixar. Developed by SQUARE ENIX
3	Pokémon TCG Tag Team Tin	\$45.00	\$135.00	Each Pokémon TCG Tag Team Tin Prize comprises of one (1) x Pokémon TCG Tag Team Tin, and is valued at \$45.00. Prize winner will be sent a variant chosen at random
1	Pokémon TCG Unbroken Bonds Booster Pack	\$252.00	\$252.00	Pokémon TCG Unbroken Bonds Booster Pack Prize comprises of thirty six (36) x Pokémon TCG Unbroken Bonds Boosters, and is valued at \$252.00
6	Diablo 8 Inch LED Figure	\$55.00	\$330.00	Each Diablo 8 Inch LED Figure Prize consists of one (1) x Cute But Deadly Diablo 8 Inch LED Figure, and is valued at \$55.00

6	Overwatch Loot Pack	\$67.00	\$402.00	Each Overwatch Loot Pack Prize consists of one (1) x Overwatch Lanyard, Overwatch Snapback Cap, Two (2) x Blizzard Funko Mystery Mini, and is valued at \$67.00
10	Currumbin Wildlife Sanctuary General Admission Double Passes	\$99.90	\$999.00	Each Currumbin Wildlife Sanctuary General Admission Double Pass prize comprises of two (2) x General Admission Vouchers valued up to \$99.90. There is no cash alternative to this prize Prize winners will be responsible for any associated costs to attend the event/show including but not limited to, airfares, accommodation, transfers and meals. Event/Show Tickets are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged. Visit https://currumbinsanctuary.com.au/terms-and-conditions for full terms and conditions.
20	\$50 Google Play Gift Card	\$50.00	\$1,000.00	Each \$50 Google Play Gift Card Prize consists of one (1) x Google Play Gift Card valued at \$50. Google Play and the Google Play logo are trademarks of Google LLC. Vouchers and gift cards are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
10	\$100 Vanilla Visa Card	\$100.00	\$1,000.00	Each \$100 Vanilla Visa Card Prize consists of one (1) x Vanilla Visa Card valued at \$100. Vanilla Visa are issued by Heritage Bank Limited ABN 32 087 652 024 AFSL/ACL No. 240984 pursuant to a license from Visa Worldwide Pte Limited Vouchers and gift cards are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
5	Logitech PC Accessory Pack	\$1,972.00	\$9,860.00	Each Logitech PC Prize Pack comprises of one (1) x C922 Pro Stream Webcam, G502 LIGHTSPEED Wireless Gaming Mouse, POWERPLAY Wireless Charging System, G512 Carbon RGB Mechanical Gaming Keyboard, Logitech G560 LIGHTSYNC PC Gaming Speakers, G935 Wireless 7.1 Surround Sound LIGHTSYNC Gaming Headset, Wireless Gamepad F710, A40 TR Headset + MixAmp Pro TR for PS4 & PC, and is valued at \$1972.00.
10	\$50 Moana Bikinis Gift Voucher	\$50.00	\$500.00	Each \$50 Moana Gift Voucher Prize consists of one (1) x Moana Gift Voucher valued at \$50. Vouchers and gift cards are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.
50	Mont Marte Artist Gift Box	\$120.00	\$6,000.00	Each Mont Marte Artist Gift Box prize comprises of one (1) x Airtight Watercolour Palette, Mini Colour Dial, Design Studio Tidy, Shimmer Rainbow Face n Body Split Cake, Artist Flat Taklon Brush, Artist Filbert Taklon Brush, Artist Taklon Liner Brush, Dual Tip Art Markers 12pc, Artist Traditional Mop Watercolour Brush, Drawing Set 8pc, A5 Watercolour Pad 300gsm, A5 Hardbound Sketch Book 110gsm, Watercolour Paints 12pc x 8ml, Iridescent Purple Face n Body Glitter, and is valued at \$120.00.

5	Mont Marte Artist Starter Pack	\$500.00	\$2,500.00	Each Mont Marte Artist Starter Pack Prize comprises of one (1) x Fluro Acrylic Intro Set 8pc x 18ml, Metallic Acrylic Intro Set 8pc x 18ml, Vivid Colours Acrylic Paint Set 80pc, Mini Colour Dial, 75ml Dimension Acrylics x 20 colours, Brush Set in Wallet 15pc, Studio Palette Knife Set 5pc, Round Canvas Panel 40cm, Canvas Panel 2 Pack 25.4 x 30.5cm, Watercolour Paints 18pc x 8ml, Airtight Watercolour Palette, Mini Detail Brush Set 5pc, Big Desk Easel – Beech, A4 Hard Cover Sketch Block Hard 60 Sheets, A3 Drawing Board with Elastic Band, Electric Eraser with 30 Refills, Double Thick Canvas 30.5 x 40.6cm, Fineliner with Soft Grip 12pc, Tear Off Palette Pad 36 Sheets, and is valued at \$500.00.
1	Polaroid OneStep2 VF Camera Pack	\$239.90	\$239.90	Polaroid OneStep2 VF Camera Pack Prize comprises of one (1) x Polaroid OneStep2 VF Camera, Polaroid i-Type black & white film pack (8 photos), and is valued at \$239.90. Polaroid, Polaroid & Pixel, Polaroid Classic Border Logo, and Polaroid Color Spectrum are trademarks of PLR IP Holdings, LLC, used with permission. PLR IP Holdings, LLC (“Polaroid”) is in no way a sponsor or administrator of this contest. Polaroid is excluded from any and all liability related to and/or arising from the administration of this contest.”
1	Polaroid Snap Instant Digital Camera Pack	\$242.90	\$242.90	Polaroid Snap Instant Digital Camera Pack Prize comprises of one (1) x Polaroid Snap Instant Digital Camera, Polaroid 2x3” film (30 photos), and is valued at \$242.90. Polaroid, Polaroid & Pixel, Polaroid Classic Border Logo, and Polaroid Color Spectrum are trademarks of PLR IP Holdings, LLC, used with permission. PLR IP Holdings, LLC (“Polaroid”) is in no way a sponsor or administrator of this contest. Polaroid is excluded from any and all liability related to and/or arising from the administration of this contest.”
1	Polaroid Zip Mobile Instant Printer Pack	\$262.90	\$262.90	Polaroid Zip Mobile Instant Printer Pack Prize comprises of one (1) x Polaroid Zip Mobile Instant Printer, Polaroid 2x3” film (30 photos), and is valued at \$262.90 Polaroid, Polaroid & Pixel, Polaroid Classic Border Logo, and Polaroid Color Spectrum are trademarks of PLR IP Holdings, LLC, used with permission. PLR IP Holdings, LLC (“Polaroid”) is in no way a sponsor or administrator of this contest. Polaroid is excluded from any and all liability related to and/or arising from the administration of this contest.”
10	KontrolFreek FPS Inferno PS4 Thumbsticks	\$29.95	\$299.50	Each KontrolFreek FPS Inferno PS4 Thumbsticks Prize comprises of one (1) x KontrolFreek FPS Inferno PS4 Thumbsticks, and is valued at \$29.95.
5	Starlink Xbox One Pack	\$259.75	\$1,298.75	Each Starlink Xbox One Pack prize comprises of one (1) x STARLINK Xbox One Starter Pack, STARLINK Neptune Starship Pack, STARLINK Lance Starship Pack, STARLINK Hail Storm and Meteor Weapon Pack, STARLINK Iron Fist and Freeze Ray Weapon Pack, and is valued at \$259.75.
5	Starlink PlayStation 4 Pack	\$259.75	\$1,298.75	Each Starlink PlayStation 4 Pack prize comprises of one (1) x STARLINK PlayStation 4 Starter Pack, STARLINK Neptune Starship Pack, STARLINK Lance Starship Pack, STARLINK Hail Storm and Meteor Weapon Pack, STARLINK Iron Fist and

				Freeze Ray Weapon Pack, and is valued at \$259.75.
6	Oversized Codenames Game	\$35.00	\$210.00	Each Oversized Codenames Game prize consists of one (1) x Oversized Codenames Game valued at \$35.00
14	Dungeons and Dragons Ghosts of Saltmarsh RPG Book	\$60.00	\$840.00	Each Dungeons & Dragons Ghosts Of Saltmarsh RPG Book prize consists of one (1) x Dungeons & Dragons Ghosts Of Saltmarsh RPG Book valued at \$60.00
2	The Division 2 Dark Zone Edition PS4	\$179.95	\$359.90	Each The Division 2 Dark Zone Edition PS4 prize consists of one (1) x The Division 2 Dark Zone Edition PS4 valued at \$179.95 Game rated MA15+ Prize winners will be responsible for any costs associated with accessing the online features of this game.
2	The Division 2 Dark Zone Edition Xbox One	\$179.95	\$359.90	Each The Division 2 Dark Zone Edition Xbox One prize consists of one (1) x The Division 2 Dark Zone Edition Xbox One valued at \$179.95 Game rated MA15+ Prize winners will be responsible for any costs associated with accessing the online features of this game.
10	Xbox One S 1TB Fortnite Battle Royal Special Edition Console	\$399.00	\$3,990.00	Each Xbox One S 1TB Fortnite Battle Royal Special Edition Console Prize consists of one (1) x Xbox One S 1TB Fortnite Purple Console valued at \$399.00
10	The Sims Merch Pack	\$30.00	\$300.00	Each The Sims Merch Pack Prize consists of one (1) x Sims Branded stainless steel drink flask , Sims Branded Notebook, and is valued at \$30.00
3	APEX Legends Large T-shirt	\$25.00	\$75.00	Each APEX Legends Large T-shirt prize consists of one (1) x APEX Legends Large T-shirt valued at \$25.00
4	Telstar Adidas FIFA world cup match football	\$200.00	\$800.00	Each Telstar Adidas FIFA world cup match football prize consists of one (1) x Size 5 Telstar Adidas FIFA world cup match football valued at \$200.00
2	The Art of Battlefield V Limited Edition Art Book	\$99.00	\$198.00	Each The Art of Battlefield V Limited Edition Art Book prize consists of one (1) x The Art of Battlefield V Limited Edition Art Book, valued at \$99.00
1	EA Sports Small Track Hoodie	\$47.00	\$47.00	EA Sports Small Track Hoodie prize consists of one (1) x Small EA Sports track hoodie valued at \$47.00
50	Oz Comic-Con Sydney General Admission Weekend Double Pass	\$120.00	\$6,000.00	"Each Oz Comic-Con Sydney General Admission Weekend Double Pass prize comprises of two (2) x Oz Comic-Con Sydney Weekend General Admission Tickets valued up to \$120 Event dates 28 -29 September 2019. ID required to collect tickets on-site the day of the event. There is no cash alternative to this prize Prize winners will be responsible for any associated costs to attend the event/show including but not limited to, airfares, accommodation, transfers and meals. Event/Show Tickets are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.

				Visit http://help.ozcomiccon.com/support/home for full terms and conditions."
50	Oz Comic-Con Brisbane General Admission Weekend Double Pass	\$115.00	\$5,750.00	<p>"Each Oz Comic-Con Brisbane General Admission Weekend Double Pass prize comprises of two (2) x Oz Comic-Con Brisbane Weekend General Admission Tickets valued up to \$115</p> <p>Event dates 21 -22 September 2019.</p> <p>ID required to collect tickets on-site the day of the event.</p> <p>There is no cash alternative to this prize</p> <p>Prize winners will be responsible for any associated costs to attend the event/show including but not limited to, airfares, accommodation, transfers and meals.</p> <p>Event/Show Tickets are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.</p> <p>Visit http://help.ozcomiccon.com/support/home for full terms and conditions."</p>
50	PAX Melbourne Sunday Double Pass	\$140.00	\$7,000.00	<p>"Each PAX Melbourne Sunday Double Pass prize comprises of two (2) x PAX Australia 2019 Sunday Badges valued up to \$140</p> <p>Event date – 13 October 2019.</p> <p>ID required to collect tickets on-site the day of the event.</p> <p>There is no cash alternative to this prize</p> <p>Prize winners will be responsible for any associated costs to attend the event including but not limited to, airfares, accommodation, transfers and meals.</p> <p>Event/Show Tickets are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.</p> <p>Visit https://aus.paxsite.com for full terms and conditions."</p>

150	Play World Australia Kids Double Pass	\$39.90	\$5,985.00	<p>"Each Play World Australia Kids Sydney Double Pass prize comprises of two (2) x Play World Australia Kids Passes valued up to \$39.90</p> <p>Event dates 5-6 October 2019.</p> <p>ID required to collect tickets on-site the day of the event.</p> <p>There is no cash alternative to this prize.</p> <p>All Kids 12 and under must be accompanied by a parent/guardian to enter Play World Australia 2019. Parent/Guardian tickets are sold separately at playworldaustralia.com.au</p> <p>Prize winners will be responsible for any associated costs to attend the event including but not limited to, airfares, accommodation, transfers and meals.</p> <p>Event/Show Tickets are subject to their prevailing terms and conditions of use, including expiry dates, and are not replaceable if lost, stolen or damaged.</p> <p>Visit https://www.playworldaustralia.com.au/en/Tickets.html for full terms and conditions."</p>
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14. To claim an Instant Win Prize the holder must visit scratchandwin.ebgames.com.au, follow the prompts, input the requested details including their full name, email, contact number, 8 digit alphanumeric unique code and nominated EB Games Store for collection and submit the fully completed online redemption form ("**Redemption Form**"). The Redemption Form must be completed and submitted online before 11:59pm (AEST) on 10/09/19 ("**Redemption Deadline**"). It is each Instant Win Prize Ticket holder's responsibility to ensure they complete and submit a Redemption Form within the specified time frame as noted on the ticket.
15. Entrants must retain original Instant Win Prize Ticket clearly showing the unique code and Qualifying Purchase receipt. Failure to produce the original Instant Win Prize Ticket and Qualifying Purchase receipt when requested may, in the absolute discretion of the Promoter, result in invalidation of the claim and forfeiture of any right to an Instant Win Prize.
16. Winners will receive a confirmation email within five (5) business days of the Redemption Deadline. Instant Win Prizes will be sent to the winner's nominated EB Games Store for collection within 30 days of the Redemption Deadline. Once the winner's prize arrives at their nominated EB Games store they will receive a collection email to the nominated email address provided in the Redemption Form notifying that their Instant Win Prize is ready to collect. Winners will need to surrender their original corresponding Instant Win Prize Ticket to an EB Games staff member at their nominated store to collect their Instant Win Prize. Winners have until close of business on 10/12/19 to collect their Instant Win Prize.
17. Instant Win Prize Tickets that are not claimed in the time and manner specified in these Terms and Conditions will be deemed forfeited. No compensation will be payable if an entrant is unable to claim an Instant Win Prize as stated for whatever reason.
18. The names of winners of any Instant Win Prize valued at over \$250, and any winners from the ACT, will be published on scratchandwin.ebgames.com.au by 12/09/19.

General

19. The Promoter's decision is final and no correspondence will be entered into.

20. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
21. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
22. Prizes will only be awarded where a Ticket and promotional message (prize message on ticket) fulfils all the requirements of the Promoter's verification tests and procedures. The verification tests and procedures shall be determined by the Promoter in its absolute discretion.
23. A maximum of 630,634 Tickets will be distributed for this Promotion.
24. Printing and other quality control errors will not invalidate an otherwise valid prize claim. Unless otherwise due to fraud or ineligibility under these Terms and Conditions, all prize claims in excess of the advertised prize pool will be honoured. Any Instant Win Prizes that are part of the advertised total prize pool and are won but not claimed will be awarded in the unclaimed prize draw.
25. A Ticket is void and not replaceable if it has been lost, stolen, forged, transferred, deleted, mutilated or tampered with in any way or if it, or any part of it, fails any of the Promoter's security and verification checks.
26. Subject to clause 24, tickets which are misprinted or reproduced incorrectly are voidable, in the Promoter's sole discretion and the entrant's sole remedy will be (subject to availability) a replacement Ticket. Entrants may call customer service on 133 930 between the hours of 9:00am and 4:00pm AEST on any business day, in the event they believe they have received a misprinted or incorrectly reproduced Ticket.
27. The total prize pool value is up to \$28,070,610.50.
28. Prizes are not transferable or exchangeable and cannot be taken as cash.
29. If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize of the equal value and/or specification, subject to any written directions from a regulatory authority.
30. If a winner of any prize is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian on the winner's behalf.
31. Subject to the unclaimed prize draw clause, if for any reason a winner does not take or redeem a prize by the time stipulated by the Promoter, then the prize will be forfeited.
32. A draw for any Instant Win Prizes that are won but remain unclaimed in accordance with clause 14 may take place at EB Games Head Office 25 Backhouse Place, Eagle Farm, QLD, 4009 on 20/01/2020 at 3:00pm AEDST, subject to any directions from a regulatory authority. The winners will be notified by mail or email within two (2) business days of the draw and

winners awarded prizes valued at over \$250 or any winners from ACT will be published on scratchandwin.ebgames.com.au by 22/01/2020.

33. Entrants and claimants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner or successful claimant (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter and/or the business of the Promoter.
34. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant/claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
35. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated claim or entry software or any mechanical, electronic or other means that allows an entrant or claimant to automatically generate unique ticket codes or unique prize codes or claim or enter repeatedly is prohibited and will render all claims or entries submitted by that entrant invalid.
36. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
37. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.
38. The Promoter collects personal information ("**PI**") to conduct the Promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.ebgames.com.au/privacy>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy

Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter.